

Fraud Tip Sheet

Step 1: Call the Fraud Department where you believe the fraud occurred using a trusted number

- Monitor for suspicious activity
- Freeze accounts
- Update logins, PINs, and passwords

Step 2: Place a fraud alert &/or freeze on your credit reports.

- This alert will remain until lifted by you
- A free fraud alert makes it harder for others to open accounts in your name
- Get a free credit report to review annually:

freeze.Equifax.com
1-800-349-9960 (freeze)

TransUnion.com/freeze
1-888-909-8872 (freeze)

Experian.com/freeze
1-888-397-3742 (freeze)

Annualcreditreport.com or 1-877-322-8228

Step 3: Report identity theft to the Federal Trade Commission (FTC)

- Call or visit your local police department to file an official report- bring your FTC report and a valid ID
- a complete Theft Recover Plan is available from the FTC here: **IdentityTheft.ftc.gov/**

1-877-438-4338

or scan:



Other Resources:

Social Security Administration Office 1-800-772-1213 (TTY 1-800-325-0778)

MN Commerce Consumer Service Center 651-539-1600

MN Attorney General's Office 651-296-3353 or 1-800-657-3787

National "DO NOT CALL" List registry 888-382-1222

MN Dept of Human Services Adult Abuse Reporting Center 1-844-880-1574 (financial exploitation of vulnerable adults)

Or ADA compliant line 651-431-2600